

TERMS AND CONDITIONS

Intervet Inc., d/b/a Merck Animal Health d/b/a Home Again ("Home Again") offers a pet recovery service for pet safety and health, education for pet owners, and products, information and special offers from us and our carefully selected business partners that we believe you will value (the "HomeAgain® Program"). By enrolling or renewing your membership in the HomeAgain® Program, you agree to the following:

1. Home Again reserves the right to modify or terminate the HomeAgain® Program at any time, without prior notice.
2. We will retain your customer information and information about your pet (such as microchip ID number and name) regardless of your membership status for purposes of pet recovery.
3. This Agreement is subject to the laws of the State of New Jersey. If there is any dispute concerning this Agreement or your use of the HomeAgain® Program, you and Home Again agree to submit the dispute to non-binding mediation, followed by binding arbitration, under the rules of the American Arbitration Association.

PRIVACY NOTICE

Home Again is committed to protecting your privacy. To understand our data collection and use practices, please read the full Privacy Notice available on our Web site (www.homeagain.com). We have reprinted the key provisions below.

Uses of Information. We will use information that identifies, locates or contacts you ("Personal Information") and other information that we collect from or about you to, among other things: enroll you or renew your membership in the HomeAgain® Program; fulfill your requests for information, products or services; provide you with product support and answer your questions; manage and provide you with access to your account and our Web site; analyze use of the HomeAgain® Program; develop new products and services, and customize our products, services and other information we make available; periodically communicate with you about your account and/or about special offers related to the HomeAgain® Program; and/or enforce the Terms and Conditions of your participation in the HomeAgain® Program and your use of our Web site.

Disclosures of Information. We will share your information with Home Again service providers in order to deliver the services, products, information and special offers provided under the HomeAgain® Program. These service providers include, but are not necessarily limited to: the pet recovery service that contacts clients of lost pets during the recovery process; the emergency medical hotline that provides 24-hour/7-day-a-week pet emergency telephone assistance; the animal shelters, veterinary clinics, and animal welfare organizations that provide care until the lost pet is returned; and other providers who help us deliver (or provide the technical support for) the HomeAgain® Program, including our enrollment and payment processing, pet insurance, customer communications, call centers, and Web site.

In addition, we will share your Personal Information with carefully selected business partners so we may communicate with you about special offers related to the HomeAgain® Program. These business partners will be authorized to use your Personal Information for marketing purposes related to pet products, safety and health. We also will disclose your information as required by law and when we believe that disclosure is necessary to protect our rights and/or comply with a judicial proceeding, court order, or legal process served on us. Also, we will disclose your information in connection with a corporate transaction, such as the sale of our business, a divestiture, merger, consolidation or asset sale, or in the unlikely event of bankruptcy.

Your Choices. You have a choice about the receipt of promotional e-mail offers. If you enroll in the HomeAgain® Program through our Web site, you will be presented at that time with the option not to receive promotional e-mails. If you enroll in the HomeAgain® Program through other means (such as through your veterinary clinic), you may visit our Web site and create an online account where you will be presented with the same options. In either case, you can modify your promotional e-mail preference at any time by visiting our Web site or calling Customer Service at the number listed below. We also provide instructions on how to unsubscribe from promotional e-mails within any such e-mail we send to you.

Please note that regardless of the choices you make about the receipt of promotional e-mails, we will continue to provide you with service-related e-mail announcements. We also will continue to send you information about special offers and other information relating to the HomeAgain® Program by postal mail. The information that we send to you by mail is an essential component of the HomeAgain® Program and a condition of your membership. We hope you find these mailings of value.

Accessing and Updating Your Information. To access and update your personal or pet information, you can visit our Web site and log into your online account. You can also update your information, or instruct us to remove you from the HomeAgain® Program, by calling 1-888-HOMEAGAIN (1-888-466-3242) or by sending an email to customerservice@homeagain.com. Please note that we will retain your contact information and information about your pet (such as microchip ID number and name) for the purposes of pet recovery and in accordance with our Terms and Conditions.

Changes to this Privacy Notice. We reserve the right to modify this Privacy Notice. You can determine whether the Notice has changed by visiting our website (www.homeagain.com) and reading the full Privacy Notice available on our site. If we make any material changes to this Privacy Notice, we will post notice of the change on our Web site or notify you in other ways we deem appropriate to keep you informed of our information practices.

Contact Us. If you have questions about our Privacy Notice, please contact our Privacy Officer at: Global Privacy Officer, Merck Animal Health, 2000 Galloping Hill Road, Kenilworth, New Jersey 07033. E-mail: merck_privacy_office@merck.com. If you have comments or questions about the HomeAgain® Program or would like to speak with a Customer Service Representative, please contact us at: Home Again Customer Service, E-mail: customerservice@homeagain.com, or 1-888-HomeAgain (466-3242). Please submit your enrollment form to: HomeAgain, P.O. Box 28153, Miami, FL 33102-8153.

Mail this form or order online at HomeAgain.com

Shipping information

First name: _____

Last name: _____

Address: _____

City: _____ State: _____ ZIP: _____

E-mail*: _____

Phone*: _____

Please visit HomeAgain.com to update your contact information if necessary.

*This information is required in case of order issues.

Collar tag order information

Please fill out pet name, microchip ID, collar tag type, and price. Record total price below.

Custom engraving of your pet's name and microchip										Type (please circle one)	Price	Total price
Pet name	ROUND TAGS ONLY			Microchip ID								
										N O P Q R	\$	\$
										N O P Q R	\$	\$

Shipping & Handling 2.00
Please allow 3-4 weeks for delivery

To order for additional pets or view additional styles visit HomeAgain.com

Total amount _____

Make check payable to "HomeAgain®" or provide credit card information below:

Payment information

- VISA M/C AMEX Discover

Account # _____ - _____ - _____ - _____

Expiration date _____ mm _____ yy

Signature: _____

Mail order form to: HomeAgain®, P.O. Box 28147, Miami, FL 33102-8147